

AFFIRMATIVE STATEMENT

Affirmative Statement Regarding Incentives for Utilization Management Decisions:

KOVAHealthcare, Inc. (KOVA) is committed to ensuring that our members receive the best and most appropriate care possible. Utilization management decision making is based only on appropriateness of care and existence of coverage. KOVA does not directly or indirectly reward practitioners or other individuals for issuing denials of coverage, service or care. There are no financial incentives or compensation offered for such individuals, as UM decision makers, to encourage underutilization of services.

Reference: National Committee for Quality Assurance (NCQA) Utilization Management (UM) Standard 4, Element F: Affirmative Statement About Incentives

ACKNOWLEDGMENT

I acknowledge that I have read, understand, and have received a copy of this Affirmative Statement.

Name (Print): _____

Signature: _____

Date: _____